

PATENT  
10/004,664

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/004,664 Confirmation Number: 9674 Filed: 12/03/2001 Title: ENABLING CALLER CONTROLLED HOLD QUEUE POSITION ADJUSTMENT	: Before the Examiner: : Marie C. Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
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REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.111

Mail Stop Box Non-Fee Amendment (Pats)  
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AUS920010947US1

1

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PATENT  
10/004,664

**A. INTRODUCTORY COMMENTS**

Applicants appreciate the telephone conference provided by Examiner Ubiles. Responsive to the Office Action of December 2, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following amendments and remarks.

**Amendments to the Specification begin on page 3.**

**Amendments to the Claims begin on page 4.**

**Arguments begin on page 22.**

AUS920010947US1

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Docket No. AUS920010947US1 Serial No. 10/004,664 Atty: AJP

Applicant: BROWN ET AL \_\_\_\_\_

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Fees: Amendment X Notice of Appeal \_\_\_\_\_ Appeal Brief \_\_\_\_\_ Other \_\_\_\_\_

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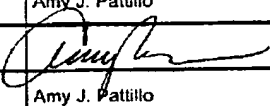
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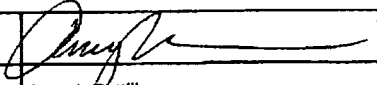
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<b>TRANSMITTAL FORM</b>	Application Number	10/004,664	
	Filing Date	12/3/2001	
	First Named Inventor	Brown et al.	
	Art Unit	2642	
	Examiner Name	Marie Ubiles	
(to be used for all correspondence after initial filing)		Attorney Docket Number	AUS920010947US1
Total Number of Pages in This Submission		41	

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